ABSTRACT OF THE DISCLOSURE

In an information-processing apparatus which provides one or more clients with a function that needs exclusive access control, a first management unit manages a series of first processing steps and incidental information in a state where a session with a client is maintained. A second management unit manages a series of indivisible second processing steps performed by using the function that needs exclusive access control. The first management unit starts the management of the first processing steps when a management start request is received from the client or when a request other than the management start request is received.